

Final Mile Accessorials

	Description	Rate
(AS) In Home Assembly/Disassembly	Assembly or disassembly service in the home beyond 15 minutes included in the Premium White Glove service level. No other service levels include assembly or disassembly.	\$25 per ¼ hour
(WA) Warehouse Assembly	Assembly of product at the delivery terminal before delivery to the consumer	\$12.50 per ¼ hour
(US) Unscheduled Assembly	Charge for unscheduled or under-scheduled assembly time in the home. This would be in addition to the scheduled assembly time charged for the order.	\$50.00 per order + actual quarter hour charges that apply (e.g., AS, WA)
(RP) Repairs Administration	Repairing manufacturer defects, shipping or concealed damage not the fault of WKSH. WKSH will charge a fee to administer repair activities relating to damaged product.	Cost of the repair (labor, parts, and other fees) + \$35.00 administration fee
(EA) Exact Appointment	An exact time for the delivery per CUSTOMER request, during normal business hours.	\$50.00
(2D) Redelivery	This charge applies when the order has departed on the route truck but delivery cannot be completed through no fault of the final mile carrier. Examples include: consumer rejected, consumer not home, product does not fit, etc.	Original delivery charge plus the second delivery charge.
(SC) Stair/Elevator	Movement of shipment in excess of one level, above or below the building's entry point.	\$5.00 per carton, per level of stairs, if no elevator is available. A \$15.00 minimum will be applied to stair carries or per elevator ride
(PS or PR) Pick Up Service <i>(Additional charges may apply based on disposition - see below)</i>	Pick up at consumer's home and return to delivery terminal.	Standard White Glove delivery rate applies unless disassembly is required, at which point the Premium White Glove delivery rate applies. If a pick up takes place at the same time as a delivery, the total charges will be full price for the delivery, and the pick up will be performed at an additional fee of 50% of the full delivery price. Additional charges will apply based on disposition of product.
(PK) Packaging	Packaging for re-shipment If out of original carton, WKSH will not be liable for damages during transport.	Subject to quote with a \$50 minimum charge
(HO) Handling Out	This applies to preparing and handling orders not being delivered. Examples include orders cancelled after arrival, will call orders, etc.	\$25.00 per order.
(HI) Handling In	This applies only if an order is not delivered.	\$25.00 per order.
(PI) Product Inspection	This applies if an inspection has already taken place but the order is not delivered or if an inspection is needed on a service level that does not include this service.	\$25.00 per order
Detention: Up to 1 hour loading / 1 hour unloading time is included in the rates provided. \$20.00 surcharge for each 15 minutes (or fraction thereof) at	WKSH requires that all product be non-palletized when shipping an order unless otherwise agreed to. In the instances where product is palletized upon receipt into a terminal, a per piece charge will apply. Carrier is not responsible for storing or returning pallets.	\$5.00 per piece Maximum \$30 per pallet
(O1) Oversized Item 300# - 450# (O2) Oversized Item 451# and above	Any single piece item that is over 300 pounds in weight. This is to cover the additional manpower or equipment required to handle the overweight item. Applies to Premium, Standard, Room of Choice and Threshold Service Levels	\$75.00 for any item weight 300# - 450# \$150.00 for any item weight 451# - 600# \$75.00 additional per 150# increase in weight thereafter
(XM) Oversized Item 150# - 300# (XM) Oversized Item 301# and above	Any single piece item that is over 150 pounds in weight. This is to cover the additional manpower or equipment required to handle the overweight item. Applies to Basic Service Level	\$75.00 for any item weight 150# - 300# \$150.00 for any item weight 301# - 400# \$75.00 additional per 150# increase in weight thereafter
(SP) Special Request	Special requests on behalf of the customer, not covered in any of the above categories.	Quoted as required.

Disposition of Product

General Terms: Except with respect to product being stored pursuant to a separate written agreement between the parties, any product which is rejected by the consumer, or otherwise returned to Watkins for any reason (collectively, "Returned Product"), is subject to the below terms, conditions, and rates. In no event whatsoever will Watkins be required to store any Returned Product for more than twenty-one (21) days after the date that such Returned Product arrives at Watkins' (or its agents') facility (such date that it arrives at the facility, the "Return Date") (provided that Watkins may, at its discretion, continue to store the Returned Product after such period at the rates set forth below). Watkins will provide Shipper with notice when, for any reason, the cargo cannot be delivered or is returned. In such an instance, Watkins may, by written notice (via email is sufficient) request disposition instructions from the Shipper (the "Disposition Request Notice"); if no disposition instructions are received within ten (10) days after Watkins' delivery of the Disposition Request Notice, Watkins will invoice Shipper thirty-two dollars (\$32.00) per day per order thereafter until disposition instructions are received ("Pending Disposition Fee"). Without limiting the foregoing, and without limiting any of Watkins's other rights, if disposition instructions are still not received from the Shipper within twenty-one (21) days after Watkins's delivery of the Disposition Request Notice (the "Disposition Deadline"), Watkins may (at Watkins's option) consider the goods abandoned and take title and ownership thereof (with all attendant rights to dispose of such goods in any manner Watkins deems advisable, and Shipper shall have no claim against Watkins thereafter (and Watkins shall be entitled to keep any proceeds from such disposition). Shipper specifically acknowledges that failure to provide disposition instructions to Watkins by such Disposition Deadline may result in loss of ownership of, and entitlement to, the goods and any rights therewith. In addition to the Pending Disposition Fee, any disposition of goods by Watkins will result in a charge to Shipper at Watkins's standard disposition rates. Watkins may agree to store goods beyond the Disposition Deadline at rates agreed upon by Shipper and Watkins.

(ST) Storage	Storage situations will be handled and billed on a case-by-case basis unless contracted rates are in place.	Quoted as required.
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Pending Disposition	Returned Product will be stored for up to ten (10) calendar days with no charge, while disposition instructions are determined. If disposition instructions are not received from the Shipper by the Disposition Deadline, Returned Product may be disposed of by Watkins in accordance with the above. Mattresses may be disposed of, at Watkins' discretion, after two (2) days of storage. Storage fees are in addition to any other disposition charges.	\$32 per day per order after the first ten (10) calendar days.
(DA) Donation	Applies to any Returned Product which Shipper desires to have donated to a charitable (or other) organization. A Processing Fee will be charged for donation of Returned Product. Donation is only available in certain locations. Unusable items or parts do not qualify for donation.	\$50 per order if the Donation Center picks up the Returned Product from the delivery terminal or agent facility. Pickup service, handling and storage charges may still apply.
Return to Receiver	Applies to Returned Product at a Watkins' facility which Shipper requests be returned to (i) Shipper, (ii) a vendor, or (iii) any other third-party (the party receiving the return, the "Receiver"). If the Returned Product is not in the original packaging, Watkins' shall not be responsible for any damage caused during delivery to the Receiver.	The following charges will apply when returning product to the Receiver: 1.) \$25 Handling OUT Charge (HO) 2.) Packaging if needed (Quote Basis) 3.) 1st Mile Return Charges (equivalent to the original, contract rate/minimum if being returned to the original point of origin, or at Watkins standard delivery rates if going to a different location), plus current applicable fuel surcharge. 4.) A \$95 Return Administration fee (RET)
Pickup From Consumer and Return to Receiver	Applies to Product needing to be picked up from a consumer's home, which Shipper requests be returned to (i) Shipper, (ii) a vendor, or (iii) any other third-party (the party receiving the return, the "Receiver"). If the Returned Product is not in the original packaging, Watkins' shall not be responsible for any damage caused during delivery to the Receiver.	The following charges will apply when returning product from the consumer's location to a Receiver: 1.) Final Mile Pickup Charge (PR) 2.) Final Mile Additional Charges and Accessorials, if applicable, such as Remote & Isolated Zips, Stair Carry, etc.. 3.) \$25 Handling OUT Charge (HO) 4.) Packaging if needed (Quote Basis) 5.) 1st Mile Return Charges (equivalent to the original, contract rate/minimum if being returned to the original point of origin, or at Watkins standard delivery rates if going to a different location), plus current applicable fuel surcharge. 6.) A \$95 Return Administration fee (RET)
Transfer	Applies to a transfer of Returned Product from one delivery terminal to another delivery terminal to fulfill a new Shipper order. Returned Product must be new, in original packaging to qualify for a transfer. Storage charges may apply in addition if disposition instructions are not received within ten (10) calendar day time frame.	The following charges will apply when transferring product: 1.) \$75 Transfer Charge (TR) 2.) Standard delivery charges, plus current applicable fuel surcharge (quote basis). 4.) Packaging if needed (Quote Basis) 6.) A \$95 Return Administration fee (RET) <i>Original Trax # will be charged in addition to new transfer order.</i>
(DS) Disposal	Applies when Shipper requests Watkins to dispose of Returned Product, or if Shipper fails to provide instructions by the disposition deadline and Watkins chooses to dispose.	\$50.00 per order
(DM) Mattress Disposal	Applies when Shipper requests Watkins to dispose of Returned Product, or if Shipper fails to provide instructions by the disposition deadline and Watkins chooses to dispose.	\$60.00 minimum per mattress, subject to additional charges based on state regulations

These First Mile Accessorial and Final Mile Accessorial charges, terms, and conditions (the "Accessorial Terms and Charges") shall be applicable to all First and/or Final Mile ("FTFM") transportation services provided by Watkins and Shepard Trucking, Inc., Schneider National Carriers, Inc., and their respective Affiliates ("Service Provider"). These Accessorial Terms and Charges shall (i) be deemed to be included in Service Provider's rates, classifications, rules, and tariff with respect to any such FTFM shipments, and (ii) shall be in addition to any linehaul, transportation, or other rates applicable to the transportation services provided by Service Provider. Any shipper tendering a FTFM shipment to Service Provider shall be deemed to have agreed to Accessorial Terms and Charges herein; provided, however, that if the Shipper and Service Provider have a signed written agreement covering such Accessorial Terms and Charges, then the terms of such written agreement shall control.